



Get the most out of your solution

Resco's top features at a glance

resco.net
technology on the move



Offline capability

In offline mode the data is stored directly on your device. This means being able to work even in areas with limited or no internet connectivity, such as planes, rural areas, warehouses, or underground. When back online, synchronizing the app saves all changes on your server.



Cross-platform and cross-device compatibility

Doesn't matter if your go-to device runs iOS, Android or Windows. Or whether you use a smartphone, tablet or a laptop. We make sure you're able to access your data across all platforms and a vast array of devices.



Custom entities and fields

Every company's process is custom to some degree, which often creates a need for custom entities. After customizing your server with your own entities and fields, you can have them in the mobile app as well.



Wearables

Extend your app to wearable devices such as smartwatches or even Microsoft HoloLens. Enable hands-free scenarios to improve productivity and ensure safety of your staff.



Business logic

Define Form Rules that can dynamically modify or validate forms. For example, the delivery address can be already pre-filled when you create an order for an existing customer, or new form fields can appear conditionally based on previous answers.



Interactive maps

The built-in map displays the positions of your records using different colored pins. You can view record information, create a record from the map and even get directions via the "navigate to" function.



Phone call integration

Log your phone calls and never lose track of them. You can use also Skype, Facetime or other calling applications.



Mobile reports

Create fully custom mobile reports including signatures and access them even offline.



Calendar

Get a better overview of your time, easily create appointments or reschedule existing ones. You can also synchronize your private calendar from your mobile device into your app calendar so that your personal schedule doesn't interfere with business and vice versa.



Route Planner

Why plan your route or adjust your navigation manually, when it can all be done directly in the app? Display your accounts on a map, pick the ones you wish to visit and add them to your daily route. Route Planner creates the optimal daily route and takes care of the navigation for you.



Barcode and QR code scanner

Scan barcodes or QR codes to simply add products into an order, search for all related components, capture a contact's information from a business card, or quickly login into the app.



Media capture

Enrich your records with photos, audio recordings, and videos. You can also edit pictures and draw on them, for example to mark a problematic area found during a maintenance inspection.



Signatures

Add a signature to a form and get an order or inspection form signed right on the spot. You can also add legally binding integrations, such as DocuSign or Universign.



Dashboards

Dashboards give you a quick overview of the most crucial data in one place. You can display them in the form of charts or lists and easily decide what to focus on next.



Location tracking

See the current position and appointments of your users and track their work progress.



Branding & Personalization

Give your app its own look and feel with your logo, corporate color, custom fonts and icons and more.



Automatic synchronization

Preserve your work even in case you forget to sync the app manually. You can set up automatic synchronization that will run in the background either when you start the app, make a change to the data, after a defined time period or before you switch to offline mode.



Sync dashboard

Gain insights into your synchronization data by tracking sync errors, the duration of each sync session, and more—all while reviewing easier synchronization logs. You can also visualize the location tracking information (position, heading, speed) gathered from your users' devices.



Extensibility with Offline HTML

Use HTML to create stunning presentations and much more. There are virtually no limitations to what you can design, and all of your custom content will be available even offline.



Attachments

Have product sheets, contracts, or other documentation with you at all times. You can add PDFs, MS Office documents, pictures, videos and HTML attachments to your records.



Iframes

Access websites, your intranet, or case studies. Or create dynamic Iframes that can, for instance, search a potential customer's web presence before you even contact them.



UI replacement

Take customization one step further. Replace the user interface with an HTML page of your own design. Give your app a completely unique look and capture the essence of your business.



Exchange and Gmail integration

Access your Exchange or Gmail inbox within the app. Not only can you receive, view and send messages, but all of them can be automatically tracked as well.



Cloud integration

Integrate Dropbox, Google Drive, OneDrive or Microsoft SharePoint and view, update and share files directly within the app.



Mobile device management

Index all devices running the app and maintain an overview of their model, OS, current version of the app and the date of last synchronization. Resco also supports 3rd party MDM tools such as MobileIron, Microsoft Intune, or AirWatch.



Mobile application management

Leave security concerns behind once and for all. With mobile application management you can keep an eye on your data. Set up access rights, lock the application, or even remotely wipe the data in case you misplace your device.



Custom functionality with JavaScript

Need to add a feature that is entirely custom? No problem. Access the data layer, configuration, metadata, or GPS position, and use them how you need to with the help of JavaScript.



GitHub integration

Integrate Woodford with GitHub and push mobile projects as commits. Version control improves lifecycle management of projects and lets you share work, track progress, and monitor changes easily.



Electronic business cards

With support for vCard, meCard & CamCard, you can scan business cards and QR codes, or copy cards from your email and turn them into leads, accounts or contacts instantly.



Auditing

Analyze how your users use the app. Mobile Audit helps find potential problems that often end up unmentioned by employees, mainly in big teams or teams with external contractors.



Multiple and switchable views

Create different views with custom filters, data sorting, and search options. Views can be also switched from a list into a map or a graph.



Language support

Resco speaks your language, whatever that may be. You can choose from 40 default languages or add a new one in the configurator.



Questionnaire Designer

Create custom mobile forms, checklists, audits, or surveys - as simple or complex as you need. Manage your templates and always keep your forms up to date.



Analyze collected data

View and evaluate the information collected by the field teams. Drill down into the details, create graphs and reports, or export raw data and analyze it further with other tools like Power BI.



Schedule Board

Assign tasks to the staff and oversee their progress. Include detailed information about the schedule, location, planned activities and skills of each team member.



Favorites

Add the Favorites section into your app for easy access to frequently used records. Every time you pin a record you regularly work with, it will show up here as a shortcut.



Encrypted database

The local database of the device is safely protected by an Advanced Encryption Standard, keeping your data safe and sound at all times.



Fingerprint login

Why worry about coming up with an elaborate password? The best one is your fingerprint—unique and practically impossible to copy.



Voice control

Dictating is approximately three times faster than typing. Use your voice to fill out forms or dictate notes and save time to focus on other aspects of work.



Reminders

Get notifications on your mobile device for upcoming activities and appointments. You can select which events or records should trigger device alerts at a certain time.



Augmented Reality tags

Attach interactive tags to pictures and 3D scenes. Visualize context information about inspected equipment or anything in your work field.



Geocoding

Show all your records on a map. The geocoding functionality translates addresses into GPS positions that ensure records are properly displayed.



Image recognition

Use AI image recognition powered by Azure Custom Vision to help you identify products, spare parts, and more.



Authentication options

Go beyond employee-only access and connect with your suppliers, partners, or end customers.

Get in touch!

www.resco.net / mobilecrm@resco.net

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