

Systems Implementation Consultant

Applied Business are looking for an ERP and Financials software implementation and support consultant. The applicant will be part of a small dedicated team who aim to provide exceptional levels of customer service to our clients.

The applicant should have had practical business experience and a good working knowledge of business processes and best practice.

It is essential that the candidate has had experience in the project management and implementation of ERP or Financial software systems. Our software solutions cover:

- " Customer Relationship Management
- " Business financials
- " Distribution & Supply Chain Management
- " Manufacturing
- " Service Management
- " Payroll & HR
- " Management reporting

The applicant should be equally comfortable working as part of a small team or solo on projects.

The role will encompass:

- " Customer support both onsite and remotely
- " Project management & software implementation
- " Providing application and operational user training
- " Account management and on-going system optimisation

Software Support Consultant

The second position we are looking to fill is a Software Support Consultant. They need to be accredited for Pegasus Opera II & 3 support and have a good working knowledge of the associated peripheral Pegasus applications like:

- " XRL report writer
- " Instant Messenger (PIM)
- " Dashboard Manager (PED)
- " Document Manager (PDM)

It would also be advantageous for the applicant to have experience in using or supporting Prospectsoft CRM. The applicant should have a positive attitude and enjoy helping customers with their questions.

We constantly strive to improve our excellent customer retention levels and aim to never take customers for granted.

Please contact: Kathy Craze, Sales & Marketing Director. kathy@appliedbusiness.co.uk